

TRAFFORD COUNCIL

Report to: Executive
Date: 27th November 2017
Report for: Information
Report of: Executive Member for Corporate Resources

Report Title

Annual Delivery Plan 2017/18 (Second Quarter) Performance Report

Summary

The attached draft report provides a summary of performance against the Council's Annual Delivery Plan, 2017/18. The report covers the period 1st July to 30th September 2017.

Recommendations

That Executive notes the contents of the draft Annual Delivery Plan Second Quarter Performance Report.

Contact person for access to background papers and further information:

Name: Peter Forrester
Extension: 1815

Background Papers: None

Relationship to Policy Framework/Corporate Priorities	The Annual Delivery Plan 2017/18 Quarter 2 Performance report summarises the Council's performance in relation to the Council's Corporate Priorities.
Financial	Not Applicable
Legal Implications:	None
Equality/Diversity Implications	None
Sustainability Implications	None
Staffing/E-Government/Asset Management Implications	None
Risk Management Implications	None
Health and Safety Implications	Not applicable

1.0 Background

- 1.1 The report provides a summary of performance against the Council's Annual Delivery Plan Annual Delivery Plan 2017/18, and supporting management information, for the period 1st July to 30th September 2017.
- 1.2 The Council's Annual Delivery Plan reports key Performance Indicators against the Vision for Trafford 2031 outcomes established for each of the 6 Borough-wide Interventions:
 - Mersey Valley becomes a significant visitor attraction that connects the North to the South of the Borough
 - Creating a national beacon for sports, leisure and activity for all, making Trafford a destination of choice
 - Accelerate housing and economic growth so everybody benefits
 - Co-designing and co-producing services to enable people, communities and businesses to work together, help themselves and each other
 - Building Strong Communities
 - Optimising technology to improve lives and productivity

2.0 Performance Update

- 2.1 The ADP has 49 indicators: 29 of these have been reported in the second quarter and 20 are indicators reported annually.
- 2.2 Overall, performance in meeting targets remains good. There are 16 green indicators (on target), 7 amber and 3 red indicators (below target). Three new indicators have no target for Q2, and therefore no RAG status or direction of travel (see section 2.6 below).
- 2.3 The following indicators are rated as green (on target):
 - The percentage of relevant land and highways assessed as Grade B or above (Predominantly free of litter, leaves and refuse, apart from small items such as cigarette ends, ring pulls, stone chippings etc.)
 - Percentage of Highway safety inspections carried out in full compliance with the agreed programme
 - Trafford is the Safest Place in GM
 - Growth in retained business rates and related S31 grants
 - Percentage of ground floor vacant units in town centres
 - The number of housing units granted complete planning consent
 - The number of housing completions
 - % of repeat referrals to children's social care
 - Children who are "looked after" rate per 10,000
 - Number of NHS Health Checks delivered to the eligible population aged 40-74
 - Number of Locality Networking Events held per locality per year
 - Number of new volunteers recruited through Thrive portal and volunteer infrastructure service
 - No. of Be Responsible events in relation to environmental responsibility (litter, dog fouling, fly-tipping, etc.)

- Improve the % of household waste arisings which have been sent by the Council for recycling/composting
- Reduction in the number of Working Age Benefit Claimants
- Increase in online transactions

2.4 The following are 10% below target (amber) and exception reports have been produced:

- Percentage of Council Tax collected
- Percentage of major planning applications processed within timescales
- Admissions to Residential or Nursing Care for Older People during the year per 100,000 population
- The proportion of older people (aged 65 and over) who were still at home 91 days after discharge
- Reduction in the proportion of children made subject to a Child Protection Plan for a second or subsequent time
- Percentage of Trafford pupils educated in a Good or Outstanding school
- Maintain the low level of 16-17 year olds who are not in education training or employment (NEET) in Trafford

2.5 The following are more than 10% below target (red) and exception reports have been produced:

- Delayed Transfers of Care attributable to Adult Social Care per 100,000 pop 18+
- Number of third sector organisations receiving intensive support
- Reduce the level of sickness absence (Council wide excluding schools)

2.6 Three indicators are new and therefore have no RAG status or Direction of Travel:

- Increase the Percentage of Trafford Residents in Employment
- Percentage of tender exercises resulting in Social Value KPIs
- Through the Trafford Pledge increase the number of people into employment

Finance Officer Clearance *NB*
Legal Officer Clearance *JK*

CORPORATE DIRECTOR'S SIGNATURE

To confirm that the Financial and Legal Implications have been considered and the Executive Member has cleared the report.